

General Terms & Conditions 2024-2025

LanguageOne Online

The general terms and conditions are the formal agreement between LanguageOne Online (the School) and the parents.

By signing the registration form, in which you register your child for the Dutch Language and Culture program, you confirm that you have read, understood and agreed with the Standard Terms and Conditions.

New registration

The registration of a new student for the School will be accepted, as soon as the School is in possession of a signed registration form and a copy of the student's passport.

For new students a one-time, non-refundable registration fee of €125,- will be charged.

Continued enrollment

Students who wish to continue the mother tongue program with LanguageOne Online in the academic year 2024-2025, must be re-enrolled.

Continuation of enrollment is not possible if invoices from the previous academic year have not been paid.

Tuition fees 2024-2025

The tuition fees are intended to provide sound, long-term funding for education, enabling the School to guarantee the continuity and quality development of the education.

| | | |
|---|---|-------|
| Primary Education in group, 1-8 (36 x 60 min.) | € | 1.570 |
| Secondary Education in group, 1-4 (36 x 60 min.) | € | 1.830 |
| Private Primary Education 1-2 (36 x 30 min.) | € | 2.350 |
| Private Primary Education 3-8 (36 x 45 min.) | € | 2.670 |
| Private Secondary Education 1-4 (36 x 30 min.) | € | 2.750 |
| Private Secondary Education 1-4 integrated into day school (36 x 30 min.) | € | 3.000 |
| Private Secondary Education 5-6 IB DP (36 x 30 min.) | € | 3.680 |
| Private Secondary Education CNaVT/ATAR (32 x 30 min.) | € | 3.060 |

In group lessons a minimum of two and a maximum of six students participate in a lesson.

The lesson time for group lessons with 3 or more students is 60 minutes per week. If two students participate in the group lesson, the lesson time is 45 minutes per week.

If only 1 student is registered for a group lesson, we will refer you to our private education.

For families with three or more children a 10% discount applies to the tuition fee of group education for the third and each subsequent child enrolled.

Registration during the academic year

Registration during the academic year is possible. Depending on the moment of registration, a part of the tuition fee will be charged. The number of lessons starts from the date of registration until the end of June, taking holiday periods into account.

| Date of registration | Tuition fee to be paid |
|----------------------------------|-------------------------------|
| Before 1 November | 100% |
| Between 1 November and 1 January | 80% |
| Between 1 January and 1 March | 60% |
| After 1 March | 40% |

Payments

Access to Language One's education is possible after payment. The full invoice amount should be paid within 30 days from invoice date. Our bank details and IBAN number are stated on the invoice. For payment, please indicate your debtor number.

All costs related to the payment, including exchange and bank costs, are to be paid by the parents.

If the aforementioned payment term is exceeded, a reminder will be sent to the parents. No costs are charged for this first reminder.

When the payment term of this reminder expires, the parents are in default of payment. A second reminder is sent to the parents for which LanguageOne charges collection costs of 10% of the outstanding amount.

If parents have not paid after the expiration date of this second reminder, LanguageOne will no longer allow the student(s) to attend classes.

Payment in installments

LanguageOne offers the possibility to pay in three installments. Parents wishing to make use of this option will be charged an administration fee of 8% of the total invoice amount. For students starting after 1 November this possibility will not be offered anymore.

| Term | Payment before | % of tuition fee |
|-------------|---------------------------|-------------------------|
| Term 1 | 30 days from invoice date | 40% |
| Term 2 | 30 November | 30% |
| Term 3 | 31st January | 30% |

Cancellation of classes

In case of cancellation of classes due to unforeseen circumstances, the School will not refund or grant a discount on tuition fee. If possible, the School will offer the option to make up for this missed lesson.

Rescheduling lessons

Lessons can be rescheduled a maximum of three times a year. This must be communicated at least 48 hours in advance. The teacher then offers two options to catch up on the lesson. If one of these options is not used, the lesson will be cancelled.

De-enrollment

A de-enrollment must be announced in writing to the local director. If applicable, only then a part of the tuition fee will be reimbursed.

| Date de-enrollment | Reimbursed tuition fee |
|---------------------------|-------------------------------|
| Before 1 November | 60% |
| Before 1 January | 40% |
| After 1 January | 0% |

Examination costs

Students who participate in examinations will be charged with examination costs. Parents will receive a separate invoice for this. If the examination costs have not been paid, the School will not be able to issue certificates and/or diplomas.

ICT facilities

The student must have a properly functioning internet connection, computer and printer.

Publication of photos and other visual material

The School may occasionally publish photos and other visual material of school activities on its website and Facebook page and/or use this material for other School publications. On the registration form you can indicate whether or not to grant permission for your child to appear in these publications.

Additional information and correspondence

For more information about LanguageOne we refer you to our website:

www.languageone.org

Any correspondence on school matters can be sent to: online@languageone.org.