

## General Terms and Conditions 2025-2026

### Dutch Language and Culture for adults

The general terms and conditions form the formal agreement between LanguageOne Online and the student.

By signing the registration form you confirm that you have read, understood and agreed with the General Terms and Conditions.

#### Registration

The registration of a new student for the school will be accepted as soon as the School is in possession of a signed enrolment form.

For new students a one-time, non-refundable registration fee of € 75,- will be charged.

#### Tuition fees 2025-2026

Private lessons 10 x 45 min	€ 975
Private lessons 20 x 45 min	€ 1.750
Private lessons 30 x 45 min	€ 2.450

The fee includes tuition by a qualified teacher and the use of all necessary educational resources. The fee does not include examination fees.

#### Payments

To be allowed to access the programme the full amount of the invoice should be paid before the beginning of the course. The bank details and IBAN number are stated in full on the invoice. For payment, please indicate the debtor number.

The full invoice amount, including registration costs, must be paid. All costs related to the payment, including exchange and bank costs, are to be paid by the student.

#### Withdrawal

In case of withdrawal by the student on or after the scheduled start date of the course a refund of the fee is not possible.

#### Cancellation of classes

In the event of cancellation of lessons due to unforeseen circumstances, the School will not refund or discount on tuition. If possible, the School will offer the option to make up this missed lesson.

### **Rescheduling lessons**

Under exceptional circumstances, a lesson can be rescheduled on a student's request. This is limited to one lesson per block of 10 lessons. A request must be communicated at least 48 hours in advance. The teacher then offers two options to catch up on the lesson. If one of these options is not used, the lesson will be cancelled.

### **ICT facilities**

The student must have a properly functioning internet connection, computer and printer.

### **Additional information and correspondence**

For more information about LanguageOne we refer you to our website: [www.languageone.org](http://www.languageone.org)

Any correspondence on school matters can be sent to: [online@languageone.org](mailto:online@languageone.org).